

SCOPE OF WARRANTY

For motorcycles that register from **1st July 2019 onwards** are entitled for the **2 years or 20,000km** warranty period.

Battery and tyres are warranted for a period of 5,000KM or 6 months, whichever comes first from the date of purchase.

All Models (Yamaha Brand) Manufactured in Hong Leong Yamaha Motor	
For 2 years or 20000 km from the date of purchase (whichever is earlier)	
Valid (Only if)	Invalid (In case of)
Vehicle serviced as per recommended schedule at authorized Yamaha dealer.	Parts subjected to consumable or normal wear & tear.
Using ONLY Yamaha genuine parts and YAMALUBE engine oil during warranty period.	Parts / repairs subjected to misuse or accident.
Having manufacturing defect in parts.	Repairs subjected to normal maintenance.
Vehicle is in standard condition (not modified).	Vehicle used for commercial purpose.
Attach service record in Authorize Dealer shop with original copy of Tax invoice/Receipt during warranty claim submission.	Vehicle serviced and repaired at unauthorized workshops.

WARRANTY POLICY

Please contact the nearest Authorized YAMAHA Dealer when your YAMAHA Vehicle requires warranty service or repair. We advise our valuable customers to read the “Jaminan & Kupon Servis” booklet before you contact our Authorized Dealer to avoid any inconvenience.

The claim for replacement or repair of part (s) shall be considered only when:

- ❖ The customer avails all free and paid services from Authorized YAMAHA Dealer as per Recommended Service Schedule (please refer Owner’s Manual) and only genuine spare parts (e.g. YAMALUBE engine oil) are used.
- ❖ The customer ensures that immediately upon occurrence of the defect he/she approaches the nearest YAMAHA Authorized Dealer with the affected vehicle. The expenses if any, to bring the vehicle to Authorized YAMAHA Dealer shall be borne by the customer.
- ❖ The customer must present the service record in “Jaminan & Kupon Servis” booklet for YAMAHA to verify the vehicle and servicing details. YAMAHA reserves the right to refuse warranty, if the service records are not presented or if the information contained is incomplete.

For the avoidance of doubt, Hong Leong Yamaha Motor Sdn. Bhd.’s total liability under this warranty shall be limited to the cost of the defective parts only.

LIMITATION

- ❖ Consumable (wear and tear) items, i.e. sprocket set, air filter, bulbs, engine oil, coolant, belting, weight (scooter), clutch plate, bearing, brake shoes, brake pad, spark plug, brake disc, gasket, fuse, and oil filter.
- ❖ Use of non-genuine parts, non-genuine oil and lubricants.
- ❖ Parts of motorcycle that have been subjected to misuse, accident, negligent treatment or which have been used in conjunction with parts and equipment not manufactured or recommended for use by YAMAHA such use prematurely affects the performance and reliability of the motorcycle.
- ❖ Parts of motorcycle getting rusty or damage due to environmental factor (acids, detergent, urine of animal, sea water, water cement), natural disaster (flood, earthquake, fire) or any external causes beyond the control of YAMAHA.
- ❖ Parts of motorcycle that have been altered and modified or replaced in unauthorized manner and which in the sole judgement of YAMAHA affects its performance and reliability.
- ❖ Motorcycle used for any competition or race and/or for attempting to set up any kind of record. YAMAHA undertakes no liability in the matter of any consequential loss or damage caused due to failure of parts.
- ❖ For normal phenomenon like noise, vibration, hard or soft, which do not affect the performance of the motorcycle.
- ❖ Any profit loss, transportation charges, time loss, and external repair charges due to the breakdown of the motorcycle.

PRE-DELIVERY INSPECTION

- ❖ Check list for new motorcycle delivery

1. Check for scratch of overall motorcycle.
2. Check for the number plate, engine number and chassis number.
3. Check for the main switch and seat lock.
4. Check for the lights, switches and horn.
5. Check for engine oil and coolant level.
6. Check for front and rear brakes.
7. Check for tires and rims condition
8. Check for the chain condition.
9. Check for the suspension.
10. Check for the battery condition (start the bike).
11. Check for accessories (e.g. mirror).
12. Check for warranty booklet and tools set.

PEMERIKSAAN UNIT BARU 新車交車前検査											
SKRUI BOLT MAT DEKAT KEMAS OK <input type="checkbox"/> NO <input type="checkbox"/>	LAMPU LINSI & HON OK <input type="checkbox"/> NO <input type="checkbox"/>	PENDUKIT OK <input type="checkbox"/> NO <input type="checkbox"/>	SISTEM SUNTIKAN KARURETOR OK <input type="checkbox"/> NO <input type="checkbox"/>	MINYAK ENJIN OK <input type="checkbox"/> NO <input type="checkbox"/>	MODEL - 125Z PELEPASAN UDARA OK <input type="checkbox"/> NO <input type="checkbox"/>	BATERI OK <input type="checkbox"/> NO <input type="checkbox"/>	OPERASI KUNCI STERENG OK <input type="checkbox"/> NO <input type="checkbox"/>	KELEGAAN RANTAI PANDU OK <input type="checkbox"/> NO <input type="checkbox"/>	TAHAP MINYAK BREK OK <input type="checkbox"/> NO <input type="checkbox"/>	BREK DEPAN & BELAKANG OK <input type="checkbox"/> NO <input type="checkbox"/>	MINYAK 2-LEJANG (ST OIL) OK <input type="checkbox"/> NO <input type="checkbox"/>
MINYAK TRANSMISI OK <input type="checkbox"/> NO <input type="checkbox"/>	TEKANAN ANGIN (TAYAR DARI) OK <input type="checkbox"/> NO <input type="checkbox"/>	SUSPENSE BELAKANG OK <input type="checkbox"/> NO <input type="checkbox"/>	SUSPENSE DEPAN OK <input type="checkbox"/> NO <input type="checkbox"/>	TAHAP CECAIR PENYUSUK OK <input type="checkbox"/> NO <input type="checkbox"/>	ALIRAN MINYAK ENJIN OK <input type="checkbox"/> NO <input type="checkbox"/>	INJAK (PENURUK GEAR) OK <input type="checkbox"/> NO <input type="checkbox"/>	BREK BELAKANG OK <input type="checkbox"/> NO <input type="checkbox"/>	KLAC "LEVER" OK <input type="checkbox"/> NO <input type="checkbox"/>	<input type="checkbox"/> SKUTER <input type="checkbox"/> MOPED <input type="checkbox"/> STREET BIKE		
											

- ❖ What are the items provided by YAMAHA when you purchase a new unit of motorcycle after 1st July 2019?

1. Warranty Booklet (Jaminan & Kupon Servis) X 1
2. Tool Set X 1